




SafetyNet

the monthly Telecommunications newsmagazine
for Warren County Public Agencies

December 2011



How will you make
a difference this
holiday season?

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TELECOM
Warren County • Ohio

Submit content to

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Closing out 2011

Let's reflect on this past year and highlight some successes and superstars that Telecom Training has experienced!

- ✓ Updated Telecom logo to clarify identity and involvement in projects.
- ✓ 24/7 Training Sites created for our users - Facebook | YouTube | FTP Site
- ✓ 249 likes on our Facebook page
- ✓ 3,592+ views of 30 videos on our YouTube site! Note: this does NOT equate to many views per person we serve. Make sure you're utilizing these online videos as they're our primary method of providing you training material on your time & at your pace.
- ✓ MOST VIEWED VIDEO: XTS2500 Radio Anatomy - 478 views
- ✓ 9 HIGHLIGHT REELS showcasing our awesome public safety agencies!
- ✓ Newly-designed SafetyNet NewsMagazine with aggressive promotion increased readership from past years, communicating important updates to our intended readers. Look for a new design in 2012!
- ✓ Visited or shadowed 10 fire agencies / 4 law agencies / Army Corps on Caesar Creek
- ✓ Hands-on Telecom training provided to WCSO, Clearcreek Fire, Mason Courts.
- ✓ Filmed 2 live burn trainings / 2 swift water rescue exercises / FOP Memorial / 9/11 Memorial.



Telecom *Tallies* standings through November 2011

Fire Agencies	
Deerfield Twp	24
Lebanon	20
Harlan Twp	17
Wayne Twp	13
Clearcreek Twp	12
Hamilton Twp	10
Mason	10
Franklin Twp	7
JEMS	7
Massie	5
Turtlecreek Twp	5
Salem-Morrow	4
Union Twp	3
Carlisle	1

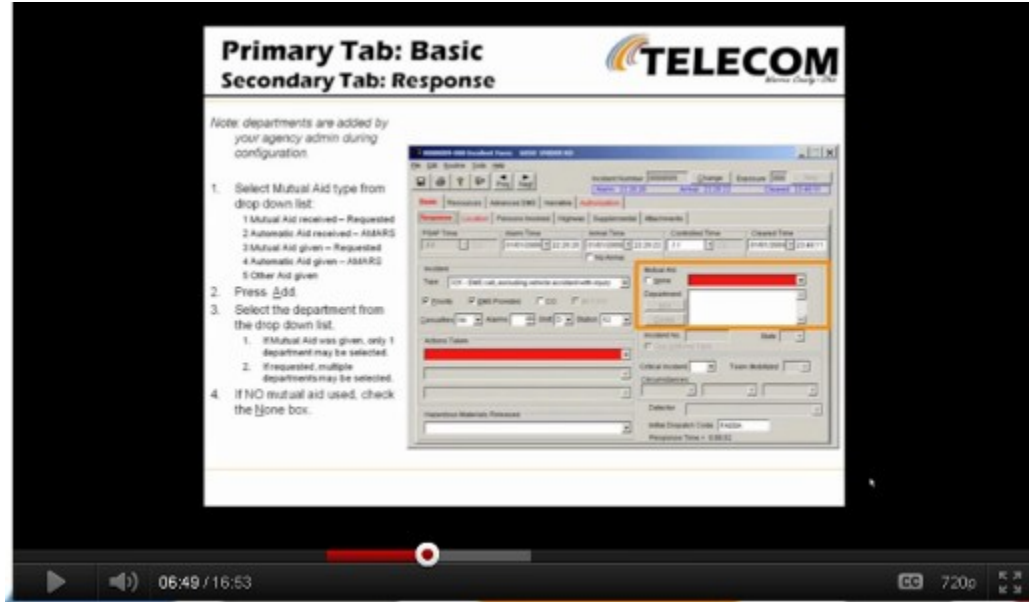
Law Agencies	
WCSO	25
Mason Courts	10
Springboro	9
Mason	6
Army Corps	5
Waynesville	0
Hamilton Twp	0
Morrow	0
Lebanon	0
Harveysburg	0
Clearcreek Twp	0
Franklin	0
Maineville	0
Carlisle	0

CAD/RMS

Did you know?

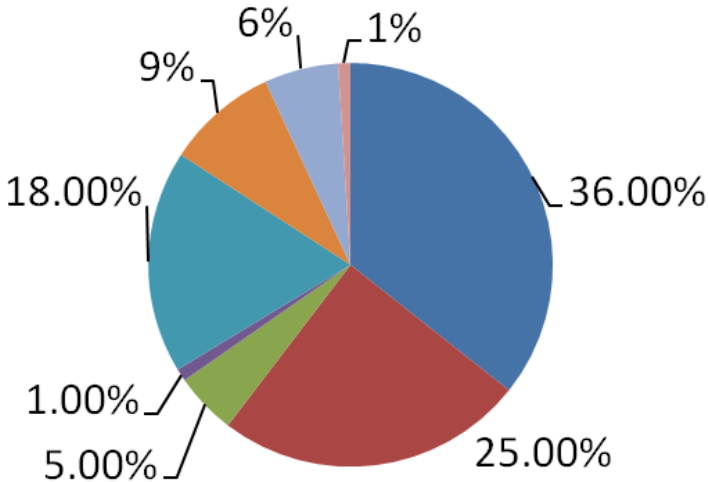
In October, *9,239 incidents* were created in CAD with an average create-to-dispatch time of *89 seconds!*

It's complete!
 The FRMS training video will walk you through virtually every tab you may need to complete post-incident.

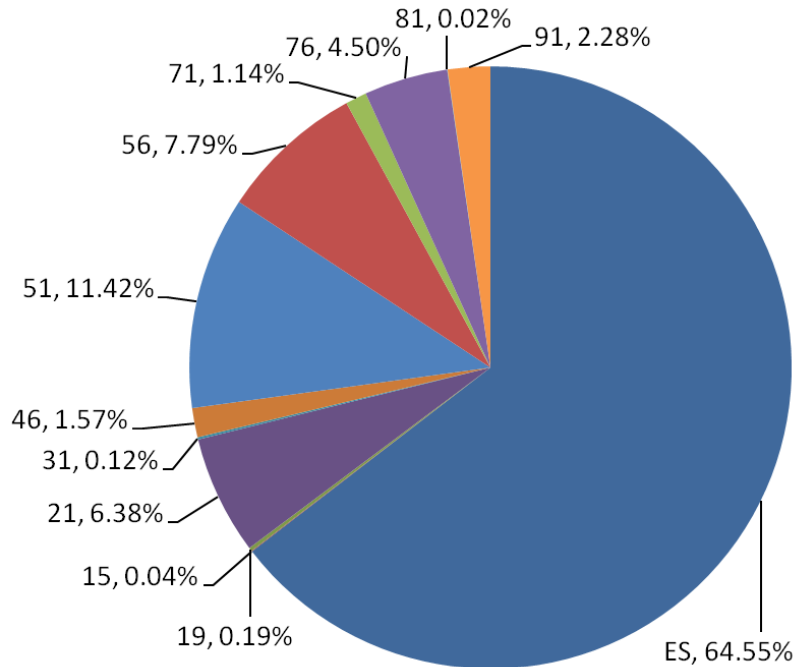


Visit any of our 24/7 Training Sites
 Facebook, YouTube, FTP

Status Change Count by Law Agency



Status Change Count by Fire Agency

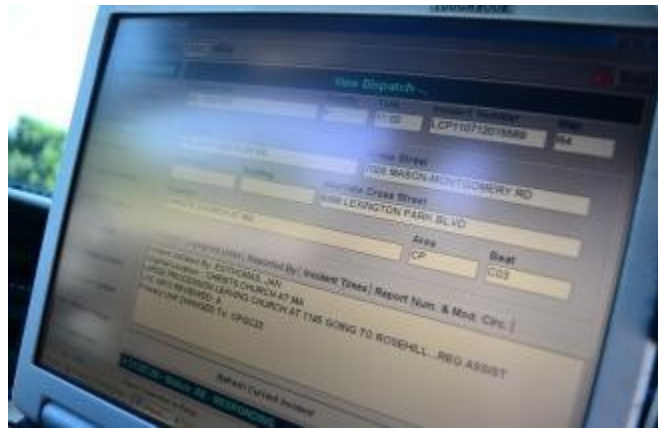


VisionTEK reboot schedule

Contributor: Jeff Cepin

Does your VisionTEK appear to crash around 7AM during the week? It's not crashing, but actually rebooting. VisionTEK has suggested that we go to a regular reboot schedule so we have chosen **every Monday, Wednesday and Friday morning between 0715 & 0745**. It takes a minimum of 20 minutes to complete this.

Field users should not have to do anything but realize that VisionTEK functions will be unavailable. However, other MDC functions will stay in service such as mapping, internet connectivity, calculators, etc. There is no need to call into dispatch or Telecom - service will restore after the reboot. *This process has been in place since Wednesday August 10th.



NEW OH-1 CRASH REPORT

Contributor: Rhonda Bernard

"The Ohio Department of Public Safety (ODPS) has completed an updated version of the OH-1 form, Ohio's statewide uniform crash report form. Beginning January 1, 2012, crash reporting agencies may begin submitting paper and electronic reports using the new form. During 2012, agencies may continue to submit crash reports using the old form in order to utilize existing supplies; however, they are encouraged to *transition to the new form as soon as possible*. As of January 1, 2013, only the new OH-1 form will be accepted by ODPS; crashes submitted using the old form will be returned to agencies for correction and resubmission."

http://ohiohighwaysafetyoffice.ohio.gov/otso_law_enforcement_info.stm

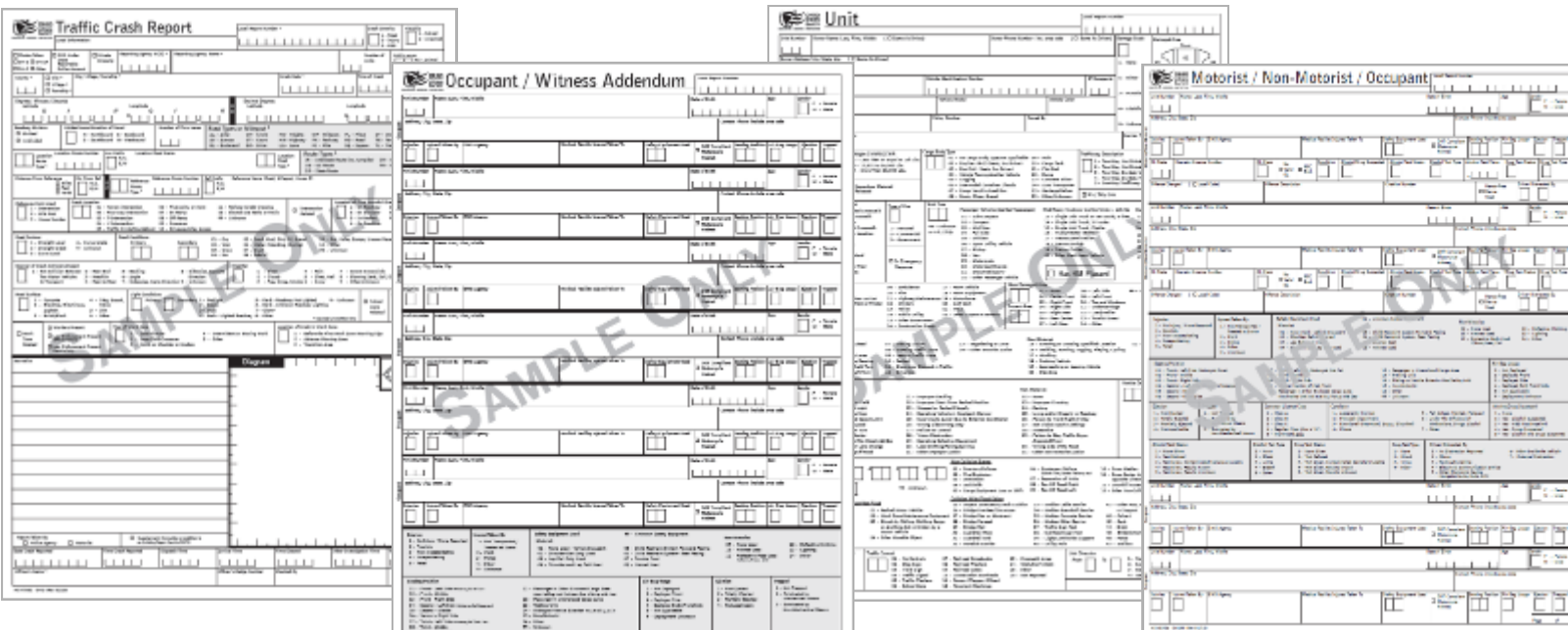
Telecom is currently working with our vendors, Motorola and VisionTEK, to get the above changes put into place. In speaking with them I do not expect the updated form to be ready until the Spring or Summer of 2012, due to the large changes made by the State.

IBRS Changes

The vendors are also making the necessary changes to the IBRS system, our top priority right now. December 5th you will start seeing some of those changes in both FBR and LRMS. Changes affect 17 Premise types, 18 property types, and some other smaller changes and additions.

For a more in-depth look at these changes, visit:

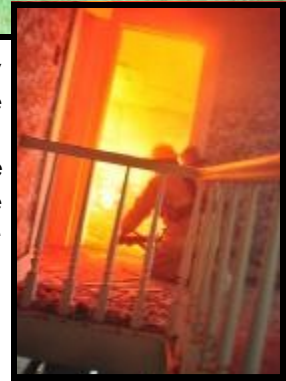
http://ocis.ohio.gov/oibrs/OIBRS%20Documents/Data_Specs_2011.pdf



Patching to FireGround

Firefighters should **NEVER** operate on patched radios while inside a structure!

- Patching two fire ground channels is only appropriate for coordination while enroute to the scene and staging.
- Radios should be provided to mutual aid companies that do not have our radio system if they are actively working on the fire ground.
- The audio is not as clear on a patch as it is directly on the same radio system.
- Out-of-County Mutual Aid Fire Companies operating on their radio system in our County may have poor signal conditions inside a structure. Their radios may not operate at all once inside the structure including the emergency button.
- Patching has delays that clip the first part of each transmission - this can complicate communications and force the crews to keep repeating their transmissions. There may not be time to repeat transmission inside a structure with active fires where transmissions are very time sensitive!



Thanks to all the fire agencies for bringing their Minitor V pagers in for narrowbanding on November 15th - it was an overwhelming response!

October Radio Usage

313,548 key-ups with
1,435,855.8 seconds
aka **29,930** minutes
aka **399** hours
of active air time!



FEATURE AND SECURITY UPGRADES MESSAGE FROM

**Dear Nixle Client,**

Two of our biggest goals at Nixle are to provide exceptional account security and help your agency gain a large number of subscribers to ensure your messages are seen throughout your community. With this in mind, we wanted to share exciting new features that we have recently released for your agency.

2-step Verification

When you log in with 2-step Verification from a new computer, you'll verify your identity using both a password and a code that you receive on your cell phone. This helps prevent a stranger from accessing your account even if they have stolen your username and password. For agencies that don't issue cell phones or forbid personal cell phone use for work, the ability to receive the code via email will be offered soon.

2-step Verification was enabled for all agencies on October 8th.

Agency administrators can disable 2-step Verification in their "My Account" section, though we strongly recommend that all agencies take advantage of the additional security it provides.

Message Widget

The Message Widget can be found in the "Collect Contacts" section of your account. The Nixle Message Widget allows you to display your most recent messages on your agency's homepage. After customizing the widget to match your website's color palette, the HTML code you'll need to embed on your site is automatically generated for you. For more information on the Message Widget and for instructions on how to apply to your website, please [click here](#).

Registration Widget

The Registration Widget can be found in the "Collect Contacts" section of your account. The Registration Widget is another tool that can be embedded on your agency's site. Residents can register to receive Nixle messages directly from your homepage. For more information on the Registration Widget and for instructions on how to apply it to your website, please [click here](#).

Press Releases

Another great way to let your residents know about your use of the Nixle system is by issuing a press release. We recommend sending a press release once a year to keep your residents informed and up-to-date on your agency's use of the system. If you are interested in issuing a joint press release, please [contact us](#) and we can work together to inform your residents.

Again, thank you for allowing Nixle to be your partner in improving community through communication. Feel free to [contact us](#) with any questions regarding our new features, or with any suggestions on how we can make Nixle products better. We're always listening.

Best Regards, **The Nixle Team**



Emergency Services

October 9-1-1 Statistics

9-1-1 Calls **6217**

Peak Call Times **14:00 to 19:00**

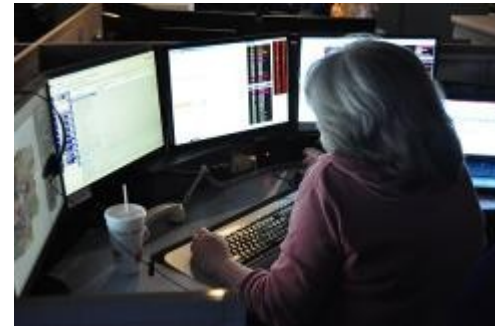
Most Calls in a day **October 8th with 270**

Peak Call Day **Saturday**

Calls Handled **20,851** | **14,353 incoming** | **6,498 outgoing**

Total Phone Call Talk Time **369 hours 27 minutes 50 seconds**

Average Talk Time **1 minute 12 seconds**



ICS 400 Class Complete

Hosted once again by Hamilton Twp and especially Debbie Walker, following the ICS 300 class, 31 students from Warren County and surrounding communities completed ICS 400: Advanced Incident Command System which included 12 hours of table top trainings for incidents that spanned tanker accidents to floods. All students passed the final exam to receive their certificate of completion.



ATTENTION FIRE AGENCIES

As the holidays approach, **please keep Paul Bernard and the Communications Center aware of plans for station/area coverages during dinners, banquets or other events.** In most cases, we can modify CAD to handle these coverages so that dispatchers don't have to remember or manually look up who is supposed to cover, making their job more efficient and keeping dispatch times down.

A week or two notice is helpful for us to pre-plan. Notify Bernard in CAD/RMS at paul.bernard@wcoh.net & he will keep the Communications Center aware.

The RUN

Fire Safety Poster Contest at CMFD

Submitted by Joe Hoying, Mason Fire Department

The City of Mason Fire Department recently judged the artwork of approximately 900 Mason Intermediate School students who submitted posters for the annual "Fire Safety Poster Contest". This competition is spearheaded by art teacher Maggie Moschell, who each year, has her students design fire safety posters. The firefighters, together, review each poster for its message and design. The difficulty lies in narrowing down the posters to a few finalists (this year, 13) then ultimately one winner. The final winner's poster is then sent to the State of Ohio Fire Marshal's office to be submitted for statewide competition. The top 12 statewide finalists will have their posters printed into a Fire Safety Calendar.

The City of Mason Fire Department has a pizza party each year for all of the finalists and their families where the winner is announced. Regardless, they all receive a certificate and a printed copy of their poster. This year's winner was Yo Suzuki. Her message was "Stop, Drop and Roll", showing a person doing each of these three safety steps.

Congratulations Yo Suzuki!

Look for this article in Mason's monthly magazine, Mason Matters.

900 entries

13 finalists

1 winner



Winner, Yo Suzuki with Joe Hoying



The BEAT

RESPONDING TO BANK ALARMS

Contributor: Brad Edrington, Communications Center

The Communications Center receives different types of alarms for banks to which we may dispatch an officer. When we receive the alarm as a 'HOLD UP' from the contracted alarm company, we will dispatch it as such and follow the policy in place that is the Tri-State Regional Robbery Response Plan. Currently that is the only type of alarm at a financial institution that we will attempt to make contact with an employee. A law enforcement officer may also be dispatched to different types of alarms at a financial institution (intrusion, panic, ambush, tamper) that should be handled like any other alarm that the officer would respond to at a location that is not a financial institution.



The Communications Center at this time will not attempt to make contact with a financial institution unless we are told by the alarm company that the alarm is a hold up alarm.

Any questions feel free to contact the Communications Center.

Address Verification Bypass Stats

Agency	#Bypassed	# Calls	% Bypassed
AP	27	106	25%
CP	26	396	7%
EP	11	54	20%
HP	5	17	29%
LP	12	1669	<1%
SO	122	977	12%
VP	50	116	43%
WP	10	70	14%
ZP	132	609	22%



Way to go Clearcreek PD!
Less than 1% of your address verifications were bypassed!



Donations needed to build the Warren County 9/11 Memorial!

You can send a check payable to "Warren County 9/11 Memorial" to
PO Box 495
Lebanon, OH 45036
or any LCNB branch

Holiday

CommUNITY Tree

HOPE FOR THE HOLIDAYS in MASON

Contributors: Chief Moore / Pattie Connor / DC Joe Hoying

Help give someone hope this holiday season and join the employees of the City of Mason in the annual Hope for the Holidays program.

WAYS YOU CAN GIVE

- Select an item from the **giving tree** at the Mason Community Center, purchase it, return it, and it will be matched to a specific individual or family.
- Donate **non-perishable food** items to any location listed below.
- Families, neighborhoods, and businesses can **adopt a family**. You will receive a list with ages and sizes requested by the family. To adopt a family, please call the Hope for the Holidays hotline at 513-229-8507 and leave a contact name and phone number.
- **Donate** new and unwrapped toys, household items, and gift certificates.

Donations will be accepted through Friday, December 16 at the following City of Mason locations:

- **Municipal Center** 6000 Mason-Montgomery Rd, 8-4:30
- **Community Center** 6050 Mason-Montgomery Rd, open hours
- **Fire stations** 4420 Mason-Montgomery Rd or 5500 Cedar Village Dr, anytime but please note that if all personnel are out on call, the station may be temporarily closed.
- **Public Works Department** 4211 State Route 741, 8-3:30
- **Water Reclamation Plant** 3200 Mason-Morrow-Millgrove Rd, 8-3:30

Follow the example of students at Western Row Elementary School, who every year participate by donating toys, gift cards, and non-perishable food. The Mason Fire Department then visits the students to collect their donations.



To arrange for special assistance in making your donation, or if you know someone in the Mason city limits who needs assistance this holiday season, please call 513-229-8507 or e-mail hopefortheholidays@masonoh.org. Please provide the individual's or family's name, address, ages, genders, and a short wish list.

Picture is firefighter Fuzzy Berner accepting gifts from students. This is the 15th year the city of Mason has conducted the Hope for the Holidays program.

CALLING ALL NEW SOCKS & UNDERWEAR!



The Park Church clothing ministry in Hamilton Twp needs donations for Tabitha's Closet Christmas & Breakfast Bash!

You can drop off new items to Telecom's Allison Lyons



**before Sunday, Dec 11th
Hundreds of local families will
come for these basic items and
hope for a good Christmas.**

Weekends thru 18th
Lebanon's
North Pole Express

Dec 23rd
7-8pm

Kids can decorate a Christmas
Cookie + free hot chocolate +
coats to be donated to Warren
County families in need!

Coat Drive

In front of 2-Putt Tavern
on Route 48
in Maineville!

Holiday Wish List

-
- 1 Deerfield: Christmas Ornaments: Adults (Snyder House) 6:30pm
-
- 1 Morrow: "It's just wine and music" @ Valley Vineyards 6-10pm
-
- 2 Hamilton Twp: Annual Township Christmas Party 6:30 @ FireHouse on F-M
-
- 2-4 Waynesville: Christmas in the Village 11-9 FS & 11-5 Sun
-
- 3 Deerfield: Santa's Workshop 10-11:30AM FREE @ Snyder House
-
- 3 Lebanon: Christmas Festival & Carriage Parade
-
- 3 Lebanon: Christmas Craftsmen & Artisans Fair 10am-6pm Conf & Banq Ctr
-
- 3 Waynesville: Candlelight Tour @ Pioneer Village 513-897-1120
-
- 3 Waynesville: Holiday Open House 1-5pm Museum at the Friends House
-
- 3 Waynesville: Create a fresh evergreen wreath 11am @ Grandma's Gardens
-
- 3-4 Lebanon: North Pole Express
-
- 4 Waynesville: Create a fresh holiday centerpiece 1pm @ Grandma's Gardens
-
- 4-31 Lebanon: "Christmas in Lebanon"
-
- 7 Waynesville: Ladies Night Out for Holiday Shopping 6-8pm @ Gma's Gardens
-
- 8 Morrow: "It's just wine and music" @ Valley Vineyards 6-10pm
-
- 9 Lebanon: Kiwanis Spaghetti Dinner @ Lebanon HS 5-8pm \$7
-
- 10-11 Lebanon: North Pole Express
-
- 11 Lebanon: Holiday Tour of Homes 1-6pm Lebanon Convention & Banquet Ctr
-
- 14 Lebanon: Lunch & Learn 11:30am-1pm @ Warren County History Center \$18
-
- 15 Morrow: "It's just wine and music" @ Valley Vineyards 6-10pm
-
- 17-18 Lebanon: North Pole Express
-
- 22 Morrow: "It's just wine and music" @ Valley Vineyards 6-10pm
-
- 23 Hamilton Twp: Tabitha's Closet Coat Drive in front of Putter's Tavern on 48
-

Holiday Dining events

**Weekends in Waynesville:
Dinner with Dickens
@ Hammel House Restaurant
513-897-2333**

**"It's just Wine & Music" Thursdays 6-10pm
@ Valley Vineyards**

Dec 1: Holly Spears 8: Soul Pushers 15: Lynn Payne Holland
Local artists, half-priced glasses of wine, seasonal
hors d'oeuvres, light fare, no reservation necessary

Dec 9th: Kiwanis Spaghetti Dinner @ Lebanon HS 5-8pm \$7

Lunch & Learn 11:30am-1pm Wed, Dec 14th @ The Warren County History Center

"And His Own Heart Laughed - Charles Dickens and the Christmas Stories"

Learn about Lebanon's most famous visitor, Charles Dickens, and his travels in the United States, Victorian Christmas traditions and which novel Charles Dickens felt

"knocked the Carol right out of the park." Speaker: Fred Compton, Historian/Author

Gourmet box lunch & lecture - \$18 Paid reservation required

Public Safety Meetings & Events

December 2011

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
27	28	29	30	1 WCFCA 6pm Quaker Heights	2	3
4	5	6 WCPCA 10AM	7 FCWG 9AM	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26 County offices closed	27	28	29	30	31

CAB Communications Advisory Board - 1st Wednesday of odd Months 9AM Commissioner's Room 406 Justice Dr.

WCFCA Warren County Fire Chiefs Association - 1st Thursday of Month 6:30PM Quaker Heights in Waynesville

FCWG Fire Communications Workgroup - 1st Wednesday even months 9AM EOC 500 Justice Drive (basement)

WCPCA Warren County Police Chiefs Association - 1st Tuesday of Month 10AM Sheriff's Office 550 Justice Dr.

LCW Law Communications Workgroup - Quarterly 9AM EOC 500 Justice Drive (basement)

CART Court & Records Team - Quarterly Time Varies EOC 500 Justice Drive (basement)

